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Error: Unable to activate | Macromedia products

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Effective December 15, Adobe disabled the activation server for several Macromedia branded products:

- Captivate (version 1.0)
- Contribute (version 2.0 and 3.0)
- Flash Paper (version 2.0)
- FreeHand MX
- Director MX 2004
- Dreamweaver MX 2004
- Fireworks MX 2004
- Flash MX 2004
- Macromedia Studio MX 2004

If you install these products, the activation fails and give an error (see screenshot below):
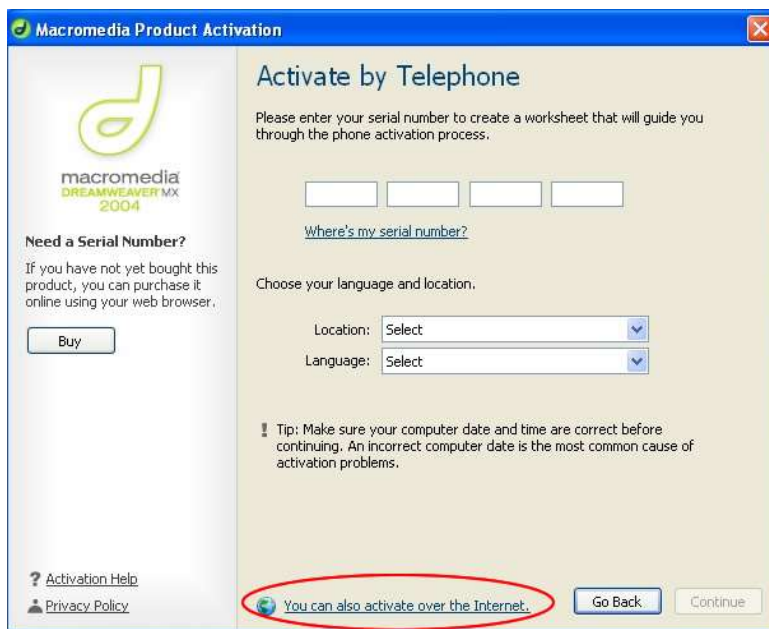
> **Note:**
>
> Your screen could have a different product icon or name. However, the
> warning message is the same.

Follow these steps to correct the error:

1   Select the "Activate over telephone" option to toggle your screen
    temporarily. On the next screen, click "You can also activate over
    the Internet" link at the bottom to return to the Enter Your Serial
    Number screen.

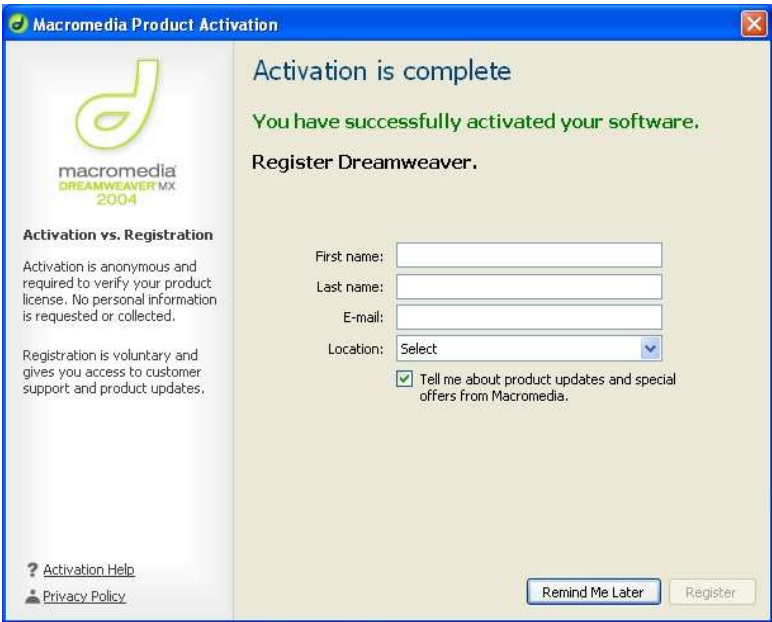2   When prompted, enter a new serial number.

3   Select the appropriate serial number from the list below and
       enter it in the serial number field. Remember this serial number
       for future reference.

Product	Platform	Serial Number

Captivate 1.0	Win	CAD100-56042-68297-35422
Contribute 2.0	Mac	CTD200-58042-60375-59091
Contribute 2.0	Win	CTD200-58042-60375-59091
Contribute 3.0	Mac	CTD300-57733-52324-08489
Contribute 3.0	Win	CTD300-57733-52324-08489
FlashPaper 2.0	Win	FPD200-52016-69247-71242
Director MX 2004	Win	DRD100-50836-87264-59396
Director MX 2004	Mac	DRD100-50836-87264-59396
Dreamweaver MX 2004	Mac	DWD700-56626-60325-58074
Dreamweaver MX 2004	Win	DWD700-56626-60325-58074
Fireworks MX 2004	Mac	FWD700-59515-38218-96725
Fireworks MX 2004	Win	FWD700-59515-38218-96725
Flash MX 2004	Mac	FLD700-59705-99286-82099
Flash MX 2004	Win	FLD700-59705-99286-82099

Freehand MX	Mac	FHD110-58402-67227-68568
Freehand MX	Win	FHD110-58402-67227-68568
Macromedia Studio MX 2004	Win	WSD700-53923-79263-98262
Macromedia Studio MX 2004	Mac	WSD700-53923-79263-98262

4   After you've entered the serial number, click Continue.

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